IN THE SPECIFICATION:

[0035] (Currently Amended) The local support group will make a decision as to how many operating systems and application programs they will support. More than one operating system (e.g. Windows® and Linux®) and more than one version of an application program, (e.g. Lotus ® and Microsoft Word ® processors) might be supported. For convenience in the claims, the stored programs will be referred to as a set of programs, meaning one or more members of the set.